



## UPDATED COSTS FOR COVER-UP SERVICES

Duquesne Light Company's (DLC's) costs to provide cover-up services have increased, but we have yet to reflect those increases on the invoices for this service. To stay current, we are updating our costs on **February 1<sup>st</sup> of 2024**.

- We understand this will affect your business, which is why we are proactively communicating this reality to you – our valued customer.
- As part of this change, we are providing a **\$1000 credit** on all projects to help offset these costs.
- You can find more information on our website here: [Wire Covering | Duquesne Light Company](#)

## SAFETY REMINDERS

Cover-up is not a substitute for other important safety precautions.

- Please refer to [DLC's Outdoor Electrical Safety webpage](#) for more information about working near energized electrical facilities.
- Even where cover-up is installed, you may still need to take additional precautions when working near DLC facilities to ensure compliance with OSHA and other requirements.

DLC will review cover-up requests on a case-by-case basis but may refuse to cover a line in some circumstances. Consideration must be given to the weight of the cover-up, weather and wind conditions, and the possibility of damage or wire wrapping with nearby Company facilities while the cover-up is installed.

- When you need to work near uncovered DLC facilities, the facilities may need to be de-energized and grounded or be relocated at your expense.
- Additionally, cover-up is not intended to provide mechanical protection, nor is it for permanent installation.

## PROCESS

1. Call DLC's New Business Department at 412-393-4343 to initiate the process and obtain a work order.
  - a. You can also check your project status from our [Check Status webpage](#).
2. A Design Technician will contact you to discuss project and installation needs.
3. Download, complete and email the [cover-up request form](#) to your Design Technician.
4. When the installation is approved, an invoice will be created. Payment must be made prior to installation.
5. DLC will schedule and install the cover-up.
6. Notify your Design Technician for removal of the cover-up at the completion of your project.

## TERMS & CONDITIONS

DLC has terms and conditions that must be agreed by the Customer before the Company will install Cover-Up. A high-level summary is provided below, but a full list of these terms is available at the [link here](#).

- The invoice must be paid in full before DLC will install the Cover-Up.
- If the job scope increases (via amount of cover-up needed or duration needed), additional charges will be invoiced to the Customer.
- The Company reserves the right to prohibit work from continuing if the Company is made aware of changes to site conditions that make the site unsafe.
- DLC is not responsible for the condition of its cover-up after installation.
- DLC will remove the cover-up after the agreed upon period of installation is exceeded (with or without confirmation from the customer), unless DLC is paid for additional usage.